

Leadership for improvement- Using a Quality Improvement Approach to your work

30th November 2023 – NHSE Faculty for Advancing Practice



About the webinar

Jane Murkin (Deputy Director Safety and Improvement Nursing) and **Millie Krasinka-Chavez** (Programme Manager: Nursing Led Clinical Imp Programmes) delivered the webinar in collaboration with the Faculty to equip Advanced Clinical Practitioners (ACPs) with the skills to use a Quality Improvement approach in their work.

The aim of the webinar

The webinar is part of a series hosted by the Faculty to develop the research pillar beyond training. There is regional demand for communities of practice to support the ongoing research needs and to encourage practitioners to disseminate impact and innovation.

By listening to ACPs present real case studies the attendees were able to get some inspiration and guidance in conducting QI projects in their own clinical practice.

The webinar included:

- Incorporating QI into clinical practice
 - Getting started with QI
 - Pitfalls
 - Networking
 - Improvement coaching
 - Signposting training
- and creating the conditions to support quality improvement development.

Case Studies linked to practice delivered by:

- Expansion of the Functional Electrical Stimulation (FES) Provision** - Sarah Bolton (ACP Neurotherapy outpatients)
- Improving communication between Acute Oncology and Primary Care** – Nicola White (ACP Oncology)
- Paediatric Triage Deflection** – Rachel Baird (trainee ACP Paediatrics)

As part of the webinar, delegates were asked to provide an example of a QI project they would like to embark on utilising the QI methodology tools from the webinar. Below are some examples:

- *“Improving patient experience of breast screening assessment clinics by improving organisation and flow”*
- *“In the process of a QI project on hypertension case finding in a community respiratory service”*
- *“Exploring processes in delays in internal patient transfers”*

Feedback from attendees:

Great to hear from experts on initiating and conducting QI projects, be given top tips and then have some real life examples.

Fantastic Webinar and very helpful for implementing into practice

Case studies from ACP's excellent - session prior to the case studies set the scene well.

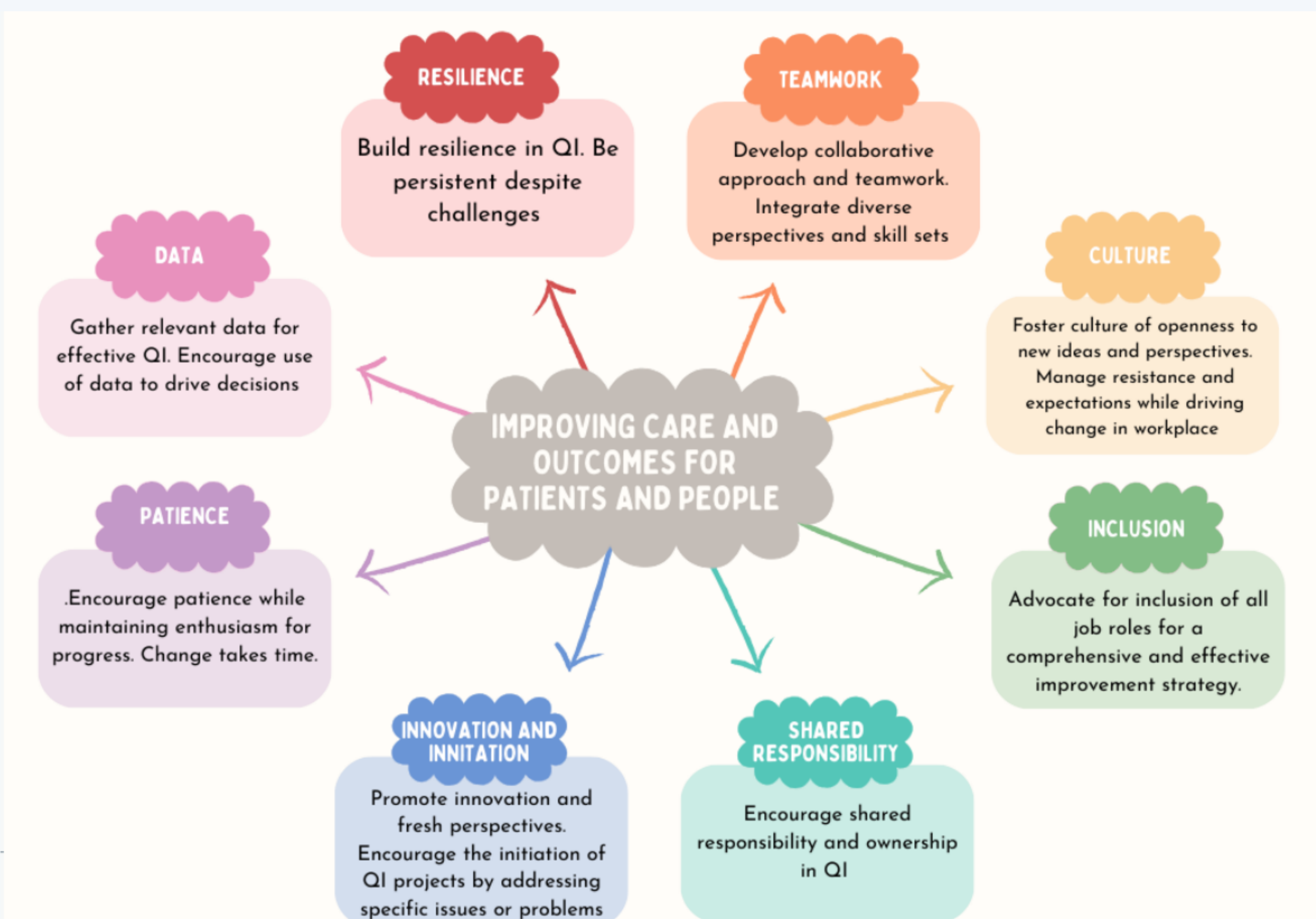
Next Steps

To continue with our theme of 'Developing and empowering ACPs to use the research pillar' the Faculty will be collaborating with experts to host further webinars during 2024.

Planned topics include:

- Demystifying research
- How to publish and disseminate work
- How to start a research conversation

If you have any feedback on topics or would like signposting for further help please contact the Faculty for Advancing Practice at: england.acp.nw@nhs.net



Murkin & Krasinka-Chavez 2023

• All data is based on 27 attendees who completed the feedback form