

Advanced Practitioner

Liz Reilly—Advanced Clinical Practitioner

Liz Reilly is an Advanced Clinical Practitioner in Primary Care at Salford Primary Care Together



Liz Reilly is an Advanced Clinical Practitioner (ACP) who works in a primary care (PC) setting at Salford Primary Care Together (SPCT). She believes that ACP provides clinicians with the ability to draw on:

- A diverse range of clinical skills and advanced communication
- An understanding of evidence-based, analytical capabilities
- A good appreciation of change management

These all result in a positive and powerful driving force to transform and improve patient experiences.

Advanced Practitioners provide resilience, role modelling, inspiration, and influence to support capacity and capability that will improve, integrate and co-ordinate patient care. Liz is also a Training Programme Director for HEE and has been working with stakeholders to support the development of our qualified ACPs to become confident and capable supervisors for trainee ACPs. She believes that ACPs are more vital to the workforce than ever and ACP Supervisors will help them to flourish.

In her ACP role at SPCT Liz utilises her experience and ACP training, acting as a point of contact to support and embed new roles into PC. She develops and enhances the capabilities of the post-graduate non-medical workforce to make a difference to their patient's experiences of care, through effective leadership, education and continuous quality improvement.

Clinically Liz provides expertise in complex long term conditions and rehabilitative management of vulnerable patients. She reviews and gives advice on personalised management plans created for complex patients.

She integrates the leadership pillar of ACP by supervising and mentoring to facilitate staff into PC, new roles or services. Educationally, she is the lead on the coordination and delivery of programmes and delivers bespoke education packages for trainee ACPs. Liz also acts as a resource on quality improvement, audits, service redesign, and the implementation of research findings. In doing so she works across the 4 pillars of ACP on a daily basis.

“ You have been incredibly supportive to me and the trainees in the last four years. If it wasn't for your quality support our practice would have found it very difficult to train all these ACPs. From start to finish, you were always available to provide information, answer queries, visit practice and provide teaching for trainees. This has allowed us to plan appropriate supervision and tutorials for trainees.”

Colleague feedback

- 1. Lancashire and South Cumbria
- 2. Greater Manchester
- 3. Cheshire and Merseyside



Salford

In 1984 Liz qualified as a physiotherapist and gained 20 years of experience as a specialist in complex rehabilitation, encompassing neurological, orthotic, prosthetic, and elderly rehabilitation.

In 2005 SPCT recognised their goals of reducing unnecessary hospital admissions, improving quality of life, and enabling patients to self manage complex long term conditions. As a result, Active Case Managers (ACM) were embedded into Salford Primary Care and Community Services, with Liz being one of them. She is always looking to innovate PC services by creating collaborative networks of practice that enables to generate solutions and drive innovation.

“ The ACP programme offers an amazing and unique opportunity to passionate and committed clinicians to develop the skill set and ability to influence patient care and add value to the system.”

Liz has used her ACP skills to create an inclusive, supportive work environment where her colleagues and those she mentors can develop through encouraging curiosity and constructive conversations. She upholds her core values of kindness, compassion, honesty, patience and respect and place them at the centre of all that she does while maintaining a constant focus on quality assurance and continuous improvement.

JOB ROLES FOR CLINICAL PILLAR

- Provide expert advice to staff dealing with complex patients
- Patient Reviews
- Personal Management Plans
- Support PC staff in their practice
- Coordination of care

JOB ROLES FOR LEADERSHIP PILLAR

- Supervisor
- Mentoring and coaching
- Responsible for staff well being
- Modelling and innovating patient care
- Steers accreditation of programmes

JOB ROLES FOR EDUCATION PILLAR

- Lead programmes of education
- Create tutorials
- GPN Foundation & Fellowship courses
- Collaborate with HEIs on design of modules

JOB ROLES FOR RESEARCH PILLAR

- Service evaluations & quality improvement
- Share good practice in service delivery
- Audits
- Implements research findings

CLINICAL LEADERSHIP EDUCATION RESEARCH

Liz works across the four pillars of Advanced Practice